

## Privacy Policy

Global Ödeme Hizmetleri A.S. ("Company") respects your privacy and is committed to protecting your personal data. This privacy notice inform you how we look after your personal data, including when you visit our website (regardless of where you visit it from), and about your privacy rights and how the law protects you. General Principles in Processing Personal data are carried out in accordance of Personal Data Protection Law No. 6698 ( PDPA).

### **1. Public Disclosure Text of Personal Data Protection Authority**

Global Ödeme Hizmetleri A.S. ("Company"), in its capacity as data controller, is extremely sensitive to the protection of personal data and will carry out the protection, processing, deletion, destruction or anonymization of the personal data you share with the Company in full compliance with the provisions of the Personal Data Protection Law No. 6698 ("PDPA") and related legislation.

### **2. Collection of Personal Data and Legal Grounds**

Global Ödeme Hizmetleri A.S. obtains personal data from its customers by automatic or non-automatic methods. All kinds of written, verbal and electronic media, third parties and / or legal authorities for the purposes and the services we offer within the framework of the legal regulations to which our Company is subject. In addition to it in order to fulfil our obligations under the contracts established with the relevant persons or with the explicit consent of the relevant persons when necessary in connection with the purpose of the transaction. Your personal data collected by these methods can be processed and transferred for the following purposes within the framework of the personal data processing conditions of the PDPA.

### **3. Purposes of Processing Personal Data**

Global Ödeme Hizmetleri A.S. processes, stores and transfers the personal data when it deems necessary:

- to provide information arising from the legislation to the state institutions authorized to audit Global Ödeme Hizmetleri A.S. in accordance with the provisions of the legislation,
- to record the information necessary to determine the information of the transaction owner in accordance with the Law,
- to prepare all records and documents that will be the basis of the transactions you carry out through our Company and to keep them for the period stipulated in the legislation,
- to comply with domestic and international legislation to the extent permitted by legal regulations.
- to legitimate interests pursued by the data controller, provided that this processing shall not violate the fundamental rights and freedoms of the data subject.

It may be processed in order to fulfil all obligations of our Company towards you regarding the transactions you carry out through our Company, to prevent fraudulent activities, to manage communication and relations with potential and / or business partners and representatives, customer satisfaction, to provide you with all kinds of products and services tailored to you, to communicate within the scope of our Company's products and services, to be used in promotion, product / service offer, marketing and campaign activities.

### **4. Processing of Personal Data without Explicit Consent**

Pursuant to Article 5, paragraph 2 of the PDPA, in the presence of one of the following conditions, it is possible to process personal data without seeking the explicit consent of the data subject:

- Explicitly stipulated in the laws.
- Being unable to disclose his/her consent due to actual impossibility.
- Provided that it is directly related to the conclusion or performance of a contract, it is necessary to process personal data of the parties to the contract.

- It is mandatory for the data controller to fulfil its legal obligation.
- It has been publicized by the person concerned.
- Data processing is mandatory for the establishment, exercise or protection of a right.
- Data processing is mandatory for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject.

## **5. Persons/ Organization to which Personal Data may be Transferred**

Global Ödeme Hizmetleri A.S. may share your personal data with public legal entities, specially authorized institutions, independent audit companies, subsidiaries, program partner institutions, domestic/foreign banks support service institutions from which we receive services to carry out our payment service activities, to the extent permitted by the provisions of the applicable legislation.

## **6. Rights of the Person Concerned**

Pursuant to the provisions of the PDPA, by applying to our Company, your personal data;

- a) to learn whether it has been processed,
- b) to request information if it has been processed,
- c) to learn the purpose of processing and whether it is used in accordance with its purpose,
- d) to learn the third parties to whom it has been transferred domestically/abroad,
- e) to request correction in case of incomplete or incorrect processing,
- f) You have the right to request the deletion or destruction of personal data within the framework of the conditions stipulated in Article 7 of the Law,
- g) to request notification of the transactions made pursuant to subparagraphs (d) and (e) to third parties to whom personal data are transferred
- h) to object to the occurrence of a result to the detriment of the person himself/herself by analyzing the processed data exclusively through automated systems,
- i) to request compensation for the damage in case of damage due to unlawful processing of personal data. Requests submitted within this scope will be finalized free of charge by Global Payment Services within thirty days at the latest.
- j) However, if a fee is stipulated by the Personal Data Protection Board, the fee in the tariff determined by our company may be charged.